

genASSIST

Rescue & Recovery Programme

GenAssist Rescue & Recovery Service is provided by a major UK supplier.

GenAssist covers the VEHICLE in the UK only, whilst being driven by any authorised driver for the following services (Please Note. GenAssist is not personal membership):

- **Doorstep Assistance**
Covers the vehicle at or near your home
- **Roadside Assistance**
Help after a breakdown on any road in UK
- **Nationwide Recovery**
GenAssist is all about **YOUR** choice. YOU and up to 6 passengers transported to either:
 - **YOUR... choice of repairer**
 - **YOUR... onward destination**
 - **YOUR... home**

Unlike many recovery programmes, if your vehicle cannot be repaired at the roadside, your vehicle will **NOT** automatically be taken to a local garage. Instead, **YOU** choose where you want to be taken.

NB. 1. Some bank and insurance-backed recovery programmes will recover your vehicle to your home, but they **may charge you for any mileage that exceeds their free recovery limit** of 10, 15 or 20 miles distance. If there is a limit it will be stipulated in their recovery literature. **With GenAssist there is NO nationwide recovery mileage limitation or added charges.**

NB. 2. GenAssist will recover your towed trailer or caravan, provided that it is the covered vehicle itself that broke down. GenAssist does not cover livestock carriage.

PLUS.. For YOUR peace of mind, GenAssist will be there, to come to your rescue, even if you suffer typical everyday driving problems. For example:

- **Locked your keys in the vehicle or lost your keys.**
- **Run out of Fuel, or putting the wrong fuel in.**
- **Punctures.**
- **Flat Battery etc.**

Breakdowns can happen to anyone at any time
WE simply do not want you to be left stranded

Please Note – 1. GenAssist covers vehicles up to 3.5 tonne Gross Train Weight eg Ford Transit size .